

**From:** Kent Mills  
**Sent:** Thursday, March 10, 2011 1:02 PM  
**To:** Ricardo Irizarry  
**Subject:** Re: Thank You

I have intended to send you a thank you for all the extra help on our account. The help you gave is on Constant Aviation was above and beyond the call of duty. You pointed out the maintenance they had signed off was not applicable to our serial number which was very helpful information. We are grateful for all the help you have given us.

Kent Mills  
MD Lung